

## Terms & Conditions

1. NRG is not responsible for items shipped without a valid Purchase Order. PO number must appear on every package.
2. Seller must have a total of 20 pieces listed on current Buy Back List to receive pricing and free shipping rates.
3. All cartridges must pass quality inspection and all inkjet cartridges must pass circuit test.
4. Seller must pack items properly - NRG is not responsible for items broken during shipping.
5. Damaged cartridges will not be returned they will become the property of NRG.
6. Reimbursements made to Seller will not include payment for missing/damaged product appearing on original PO.
7. Any disputes against a PO must be made prior to receiving payment.
8. Product must be shipped within 5 days of label receipt otherwise the PO becomes invalid.
9. Pending special circumstances, once a PO has been finalized, it cannot be cancelled.
10. **Net 30 day payment terms**

**Buyback pricing applies only to cores first sold and collected in United States.**